Electronic Pate	ent App	lication Fee	Transm	ittal			
Application Number:	100	10645438					
Filing Date:	21-	21-Aug-2003					
Title of Invention:	Ma	Management of queues in contact centres					
First Named Inventor/Applicant Name:	To	Tony McCormack					
Filer:	Wi	William M. Lee/Jamie Mueller					
Attorney Docket Number:	920	920673-94702					
Filed as Large Entity	•						
Utility under 35 USC 111(a) Filing Fees							
Description		Fee Code	Quantity	Amount	Sub-Total in USD(\$)		
Basic Filing:					1		
Pages:							
Claims:							
Miscellaneous-Filing:							
Petition:							
Patent-Appeals-and-Interference:							
Post-Allowance-and-Post-Issuance:							
Extension-of-Time:							
Extension - 1 month with \$0 paid		1251	1	130	130		

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Miscellaneous:				
	Total in USD (\$)			130